

**Rhode Island Department of Health
2013 Nursing Home Satisfaction Report**

Area of Performance							
Nursing Home (Alphabetical by Name)	Bed Size	Survey	Quality of Care	Quality of Life	Quality of Services	Overall Satisfaction	Total
<i>ALPINE NURSING HOME INC.</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆
<i>APPLE REHAB CLIPPER</i>	60	<i>Family</i>	◆◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆	◆◆◆
<i>APPLE REHAB WATCH HILL</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>AVALON NURSING HOME</i>	31	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BALLOU HOME FOR THE AGED</i>	43	<i>Family</i>	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BANNISTER HOUSE, INC</i>	95	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BAYBERRY COMMONS</i>	110	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆	◆	◆	◆	◆
<i>BERKSHIRE PLACE NURSING AND REHABILITATION CENTER</i>	197	<i>Family</i>	◆	◆	◆◆	◆	◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>BETHANY HOME OF RHODE ISLAND</i>	33	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>BRENTWOOD NURSING HOME</i>	96	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>BRIARCLIFFE MANOR</i>	122	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>CEDAR CREST SUBACUTE & REHABILITATION CENTRE</i>	156	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>CHARLESGATE NURSING CENTER</i>	140	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>CHERRY HILL MANOR NURSING AND REHABILITATION CENTER</i>	172	<i>Family</i>	◆	◆◆	◆	◆	◆
		<i>Resident</i>	◆	◆	◆	◆	◆

- ◆◆◆ Statistically better than the Rhode Island average
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Area of Performance							
Nursing Home (Alphabetical by Name)	Bed Size	Survey	Quality of Care	Quality of Life	Quality of Services	Overall Satisfaction	Total
CHESTNUT TERRACE NURSING AND REHABILITATION CENTER	58	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
CORTLAND PLACE	80	Family	◆	◆	◆◆	◆	◆
		Resident	N/A	N/A	N/A	N/A	N/A
COVENTRY CENTER	210	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆	◆	◆
CRA-MAR MEADOWS	41	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
CRESTWOOD NURSING AND CONVALESCENT HOME	76	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	I	I	I	I	I
EASTGATE NURSING & RECOVERY CENTER	68	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ELMHURST EXTENDED CARE	194	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆◆	◆◆	◆◆
ELMWOOD HEALTH CENTER	70	Family	◆◆	◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆◆	◆◆	◆◆
EMERALD BAY RETIREMENT LIVING	30	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
EPOCH SENIOR HEALTHCARE ON BLACKSTONE BOULEVARD	55	Family	I	I	I	I	I
		Resident	I	I	I	I	I
EVERGREEN HOUSE HEALTH CENTER	160	Family	I	I	I	I	I
		Resident	◆	◆	◆	◆	◆
FOREST FARM HEALTH CARE CENTER, LLC	50	Family	◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆
		Resident	I	I	I	I	I
THE FRIENDLY HOME, INC.	126	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	I	I	I	I	I
GOLDEN CREST NURSING CENTRE	152	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆	◆	◆

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GRACE BARKER NURSING CENTER, INC.	86	Family	◆◆	◆◆	◆◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
GRAND ISLANDER	146	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
GRANDVIEW CENTER	72	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
GREENVILLE CENTER	131	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆◆	◆◆	◆◆
GREENWOOD CARE AND REHABILITATION CENTER	130	Family	◆	◆	◆	◆	◆
		Resident	N/A	N/A	N/A	N/A	N/A
HALLWORTH HOUSE	57	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
HARRIS HEALTH CARE NORTH	32	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆	◆	◆◆	◆
HARRIS HEALTH CENTER	31	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
HATTIE IDE CHAFFEE HOME	60	Family	N/A	N/A	N/A	N/A	N/A
		Resident	I	I	I	I	I
HEATHERWOOD NURSING & REHABILITATION CENTER	112	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆	◆	◆
HEBERT HEALTH CENTER	133	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆	◆	◆
HERITAGE HILLS NURSING & REHABILITATION CENTER	95	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
THE HOLIDAY RETIREMENT HOME, INC.	170	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆◆	◆◆◆	◆◆
HOPKINS MANOR, LTD.	200	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆

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<i>JEANNE JUGAN RESIDENCE</i>	44	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>THE JOHN CLARKE RETIREMENT CENTER</i>	60	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>KENT REGENCY</i>	153	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>LINN HEALTH CARE CENTER</i>	84	<i>Family</i>	I	I	I	I	I
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>MANSION NURSING AND REHABILITATION CENTER</i>	62	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>MORGAN HEALTH CENTER</i>	120	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>MOUNT ST. RITA HEALTH CENTRE</i>	98	<i>Family</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>NANCYANN NURSING FACILITY</i>	20	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	N/A	N/A	N/A	N/A	N/A
<i>NORTH BAY RETIREMENT LIVING</i>	44	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	I	I	I	I	I
<i>KINDRED TRANSITIONAL CARE AND REHABILITATION - OAK HILL</i>	139	<i>Family</i>	◆◆	◆◆	◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>OAKLAND GROVE HEALTH CARE CENTER</i>	172	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>ORCHARD VIEW MANOR NURSING AND REHAB</i>	166	<i>Family</i>	◆◆	◆◆	◆◆	◆◆	◆◆
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆
<i>OVERLOOK NURSING & REHABILITATION CENTER</i>	100	<i>Family</i>	◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		<i>Resident</i>	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
<i>PARK VIEW NURSING HOME</i>	66	<i>Family</i>	N/A	N/A	N/A	N/A	N/A
		<i>Resident</i>	◆◆	◆◆	◆◆	◆◆	◆◆

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PAWTUCKET CENTER	154	Family	◆	◆	◆	◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
PINE GROVE HEALTH CENTER	69	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
RHODE ISLAND VETERANS HOME	260	Family	◆◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆	◆◆	◆◆	◆◆
RIVERVIEW HEALTHCARE COMMUNITY	190	Family	◆	◆◆	◆	◆◆	◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
ROBERTS HEALTH CENTRE INC.	66	Family	◆◆	◆◆	◆◆	◆◆◆	◆◆
		Resident	◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
SAINT ANTOINE RESIDENCE	260	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SAINT ELIZABETH HOME	120	Family	◆◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆◆	◆◆
SAINT ELIZABETH MANOR	133	Family	◆◆◆	◆◆	◆◆	◆◆◆	◆◆
		Resident	◆◆◆	◆◆	◆◆	◆◆	◆◆
SAKONNET BAY MANOR	30	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
SCALABRINI VILLA	120	Family	◆◆	◆◆◆	◆◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SCALLOP SHELL NURSING & REHABILITATION CENTER	72	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SCANDINAVIAN HOME	74	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SHADY ACRES, INC.	55	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SILVER CREEK MANOR	128	Family	◆◆◆	◆◆	◆◆	◆◆◆	◆◆◆
		Resident	I	I	I	I	I

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SOUTH BAY MANOR	57	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
SOUTH COUNTY NURSING AND REHABILITATION CENTER	120	Family	◆◆	◆◆	◆◆	◆	◆◆
		Resident	N/A	N/A	N/A	N/A	N/A
SOUTH KINGSTOWN NURSING AND REHABILITATION CENTER	112	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆	◆	◆
ST. CLARE HOME	47	Family	◆◆◆	◆◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
STEEERE HOUSE NURSING AND REHABILITATION CENTER	120	Family	◆◆◆	◆◆◆	◆◆	◆◆◆	◆◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
SUMMIT COMMONS	130	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
SUNNY VIEW NURSING HOME	57	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	I	I	I	I	I
TOCKWOTTON HOME	52	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
TRINITY HEALTH & REHABILITATION CENTER	158	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
THE VILLAGE AT WATERMAN LAKE	22	Family	N/A	N/A	N/A	N/A	N/A
		Resident	I	I	I	I	I
VILLAGE HOUSE NURSING & REHABILITATION CENTER	95	Family	◆◆◆	◆◆◆	◆◆	◆◆	◆◆◆
		Resident	◆◆	◆	◆◆	◆	◆
WARREN CENTER	63	Family	N/A	N/A	N/A	N/A	N/A
		Resident	N/A	N/A	N/A	N/A	N/A
WATERVIEW VILLA	132	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆	◆	◆◆	◆◆	◆
WEST SHORE HEALTH CENTER	145	Family	◆◆	◆◆	◆	◆◆	◆
		Resident	◆	◆	◆◆	◆	◆

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WEST VIEW HEALTH CARE CENTER	120	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
WESTERLY HEALTH CENTER	106	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	◆◆	◆◆◆	◆◆	◆◆	◆◆
WESTERLY NURSING HOME	66	Family	◆◆◆	◆◆◆	◆◆◆	◆◆◆	◆◆◆
		Resident	◆◆◆	◆◆◆	◆◆◆	◆◆	◆◆◆
WOODPECKER HILL HEALTH CENTER	41	Family	N/A	N/A	N/A	N/A	N/A
		Resident	◆◆	◆◆	◆◆	◆◆	◆◆
WOONSOCKET HEALTH CENTRE	150	Family	◆◆	◆◆	◆◆	◆◆	◆◆
		Resident	I	I	I	I	I

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